

GAMING WITH PURPOSE, EMPOWERING NEURODIVERSE JOURNEYS

## PathWayPixel Health and Safety Policy

#### Introduction

PathWayPixel is dedicated to maintaining a safe and healthy environment for all clients, their families, and our team members. While our services are delivered online, we recognise the importance of implementing robust health and safety practices to protect everyone involved in our activities.

# **Policy Objectives**

- Ensure the health, safety, and welfare of clients, their families, and team members during all interactions.
- Identify and mitigate potential risks associated with online services.
- Provide clear guidelines and procedures to handle emergencies or incidents.

## Scope

This policy applies to all PathWayPixel activities, including online sessions, client interactions, and administrative operations.

# **Key Responsibilities**

### Management:

- o Ensure all health and safety procedures are in place and adhered to.
- Conduct risk assessments for online activities and adjust practices to minimize hazards
- o Provide team members with necessary training on safety procedures.

#### **Team Members:**

- Follow all health and safety guidelines outlined in this policy.
- o Report any potential hazards, safety concerns, or incidents to management immediately.

### **Clients and Families:**

- o Ensure clients participate in sessions from a safe and suitable environment.
- o Report any safety concerns to PathWayPixel staff.

## **Health and Safety Measures**

#### Safe Online Practices:

- Use only approved platforms (e.g., Discord) with appropriate privacy and security settings.
- Maintain professional boundaries to protect clients and staff.
- o Ensure screen time is balanced to avoid digital fatigue.

## Safe Physical Environment:

- o Encourage clients to use ergonomic setups (comfortable chairs, correct screen height) to minimize strain.
- o Advise clients to take breaks during or after sessions to reduce eye strain or fatigue.

## **Emergency Procedures:**

- o Have protocols in place to address technical failures during sessions.
- o Ensure team members know how to respond if a client expresses distress or an urgent safety concern.

### Mental and Emotional Well-being:

- o Promote a positive and supportive environment to safeguard mental health.
- o Provide clear communication channels for clients or families to express concerns.

#### **Risk Assessments**

- Regular risk assessments will be conducted to identify potential hazards in online service delivery.
- Measures will be implemented to address risks, including data security, online interaction safety, and ergonomic concerns.

## **Incident Reporting**

## 1. What to Report:

 Any safety-related incident, including technical issues, inappropriate behavior, or distressing interactions.

### 2. How to Report:

o Incidents should be reported to [Insert Contact Name/Role] at [Insert Email Address].

### 3. Response Process:

o All reports will be logged, investigated, and resolved promptly.

# **Legal Compliance**

This policy aligns with:

- Health and Safety at Work Act 1974
- Children Act 1989 and 2004 (Safeguarding obligations)
- Working Time Regulations 1998 (regarding screen time and breaks)

# **Monitoring and Review**

- This policy will be reviewed annually or following any significant incidents or changes in service delivery.
- Feedback from clients and staff will inform improvements in health and safety practices.